

UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF WASHINGTON  
AT SEATTLE

CHARLES MOUNCE, an individual,

Plaintiff,

v.

USAA GENERAL INDEMNITY  
COMPANY, a foreign corporation,

Defendant.

CASE NO. 2:22-cv-1720

ORDER

**1. INTRODUCTION**

This case involves an insurance dispute between Plaintiff Charles Mounce and Defendant USAA General Indemnity Company about subrogated funds and claims handling. The parties filed cross motions for partial summary judgment, Dkt. Nos. 25, 27, and stipulated to the dismissal of certain claims. Dkt. No. 31. The Court has considered the papers submitted in support of and opposition to the motions, and being otherwise informed, finds oral argument unnecessary. For the reasons stated below, the Court DENIES the parties' motions for partial summary judgment. Dkt. Nos. 25, 27.

## 2. BACKGROUND

### 2.1 The underlying dispute.

The facts are straightforward in this insurance coverage matter. Mounce was injured in a motor vehicle accident while riding as a passenger in a car driven by Dale Ann Pyles. Dkt. No. 25 at 2-3. Another driver, Ryan Fox, caused the accident. *See id.* Pyles held a USAA insurance policy (“Policy”) that included personal injury protection (PIP) benefits up to \$10,000 and Underinsured Motorist (UIM) benefits up to \$50,000 per person. *Id.* The Policy likewise prohibited the duplication of benefits and established USAA’s right to recover through subrogation payments it made under the Policy. Dkt. No. 28-1 at 21-27, 38.

On October 9, 2017, USAA informed Mounce that he was covered under Pyles’s PIP policy and explained its subrogation interest in damages received from Fox or his insurer, State Farm. Dkt. No. 26-1 at 48. Between November 2017 and October 2018, USAA paid Mounce’s medical providers a total of \$9,910.45 for his various treatments. Dkt. No. 28 ¶ 3; 50-53.

On January 11, 2018, USAA informed State Farm of its subrogation rights and requested payment. Dkt. No. 29-1 at 2. State Farm acknowledged USAA’s subrogation lien on February 6, 2018, and informed USAA that it was “unable to address your subrogation lien” until Mounce’s bodily injury claim was “resolved.” Dkt. No. 26-1 at 53. According to USAA’s subrogation adjuster, State Farm informed him that Mounce’s liability claim was closed due to a “lack of response” from Mounce. Dkt. No. 29 ¶ 9; Dkt. No. 29-3 at 3.

1 On July 30, 2020, as the statute of limitations drew near, USAA filed for  
2 arbitration against State Farm. Dkt. No. 29 at 3-4. USAA never completed the  
3 inter-company arbitration, however, because State Farm issued USAA payment for  
4 the subrogated amount of \$9,910.45 in early September 2020. Dkt. No. 29 ¶ 12.

5 On October 2, 2020, Mounce informed USAA that he was represented by  
6 counsel. Dkt. No. 26-1 at 61. On February 16, 2021, Mounce sent USAA an  
7 Insurance Fair Conduct Act (IFCA) notice stating that “USAA accepted settlement  
8 funds from the third party carrier when USAA was not entitled to those funds as  
9 Mr. Mounce was not fully compensated for his loss,” and “USAA must immediately  
10 disgorge those funds and send them to Mr. Mounce to help compensate him for his  
11 loss.” Dkt. No. 28-18 at 2-3. Mounce’s IFCA notice was referring to State Farm’s  
12 payment of \$9,910.45 to USAA. *See* Dkt. No. 25 at 4.

13 Mounce proceeded to trial against Fox, and on April 7, 2022, the jury  
14 rendered a verdict for Mounce in the amount of \$20,000. Dkt. Nos. 26 at 5; 27 at 9;  
15 28-17 at 2-3. In a June 2, 2022, stipulation, State Farm agreed to a \$3,687.84 cost  
16 bill and indicated that it “waived” the \$9,910.45 PIP payment. Dkt. No. 33 at 29-30.  
17 Mounce and State Farm’s stipulation provided State Farm would pay Mounce an  
18 additional \$5,089.55 in exchange for Mounce forgoing an appeal and taking no  
19 further action against Fox or State Farm. *Id.* at 30.

## 20 **2.2 Procedural history.**

21 On December 2, 2022, USAA removed this case from Snohomish County  
22 Superior Court to this Court. Dkt. No. 1. Mounce had amended his complaint once  
23

1 in state court. *See* Dkt. No. 1-3. On July 13, 2023, Mounce and USAA filed cross  
2 motions for partial summary judgment. Dkt. Nos. 25, 27. That same day, Mounce  
3 moved to amend his Complaint, stating “[s]ince initially amending the complaint,  
4 Plaintiff identified areas of clarifications to the amended complaint to make  
5 proceedings more efficient,” and “[t]he purpose of this amendment is simply to  
6 update the amended complaint to add clarity and ensure proceedings run more  
7 smoothly.” Dkt. No. 24. USAA filed a statement of “non-opposition” in response to  
8 Mounce’s motion to amend. Dkt. No. 30. Neither party addressed whether the First  
9 Amended Complaint<sup>1</sup> would moot or alter their summary judgment arguments. *See*  
10 Dkt. Nos. 24, 30.

11 On July 27, 2023, the parties filed a stipulated dismissal of “all [Mounce’s]  
12 contractual and extra-contractual claims related to USAA’s reduced benefit  
13 payment based upon pre-existing Preferred Provider Organization (“PPO”)  
14 agreements.” Dkt. No. 31 at 1. Additionally, because Mounce was a class member in  
15 *Krista Peoples v. U.S. Auto. Assoc., et al.*, No. 18-2-16812-SEA (Wash. Super. Ct.,  
16 King Cty.), the parties stipulated to “voluntarily dismiss[] all [Mounce’s] contractual  
17 and extra-contractual claims related to USAA’s reduced benefit payment based  
18 upon USAA’s determination that the charged amount exceeded a reasonable  
19 amount for the service provided.” *Id.* Finally, the parties stipulated that “[t]he  
20 question of whether USAA was required to disgorge the \$9,910.45 subrogation  
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22 <sup>1</sup> The Court refers to Mounce’s amended complaints before this Court as the “First  
23 Amended Complaint” and “Second Amended Complaint,” without regard to his  
amendment in state court.

1 funds and tender the full amount to Plaintiff remains a disputed issue and is the  
2 sole issue remaining on Defendant's pending Motion for Partial Summary  
3 Judgment." *Id.* at 2.

4 On September 14, 2023, USAA filed a praecipe expanding on its summary  
5 judgment arguments and offering new information about Mounce's discovery  
6 responses. Dkt. No. 46. Mounce did not object or respond to the praecipe. *See* Dkt.  
7 On September 19, 2023, Mounce filed his Second Amended Complaint. Dkt. No. 48.  
8 Neither party struck nor refiled their summary judgment motion to discuss the  
9 Second Amended Complaint. *Id.*

10 Again, neither the stipulation nor the praecipe addressed Mounce's first or  
11 second amended complaints. *See* Dkt. Nos. 31, 46.

12 Generally, an original complaint is to be treated as nonexistent upon the  
13 filing of an amended complaint. *See Ferdik v. Bonzelet*, 963 F.2d 1258, 1262 (9th  
14 Cir. 1992). An exception to this rule may exist when the amended complaint is  
15 substantially identical to the original complaint. *See Oliver v. Alcoa, Inc.*, No. C16-  
16 0741JLR, 2016 WL 4734310, at \*2 n.3 (W.D. Wash. Sept. 12, 2016). Here, the First  
17 Amended Complaint and Second Amended Complaint is substantially like the  
18 Complaint, as Mounce merely restates portions of his claims but includes no new  
19 substantive factual allegations or causes of action. *Comp.* Dkt. No. 1-3 *with* Dkt. No.  
20 48.

21 Because the parties do not discuss the effect of the amended complaints in  
22 their previous filings, the Court construes their silence as agreement that the  
23 Complaint, First Amended Complaint, and Second Amended Complaint are

1 functionally interchangeable in the context of their pending summary judgment  
2 motions. In addition, because the parties agree about the scope of Mounce’s claims,  
3 the Court will address the partial summary judgment motions as framed by the  
4 parties’ stipulation.

5 The parties present their stipulation as a stipulated motion to dismiss some,  
6 but not all claims, against USAA. *See* Dkt. No. 31. But when a plaintiff wishes to  
7 drop certain claims, but not to dismiss any defendant, the proper procedure is to  
8 amend the complaint. *Ethridge v. Harbor House Rest.*, 861 F.2d 1389, 1392 (9th Cir.  
9 1988) (“Federal Rule of Civil Procedure 15(a) is the appropriate mechanism ‘where a  
10 plaintiff desires to eliminate an issue, or one or more but less than all of several  
11 claims, but without dismissing as to any of the defendants.’”) (quoting 5 J. Moore, J.  
12 Lucas & J. Wicker, *Moore's Federal Practice* ¶ 41.06–1, at 41–83 to –84 (1987)). The  
13 Court will treat the stipulation as simply an agreement between the parties that  
14 certain claims and allegations will not be pursued, but amendment under Rule 15 is  
15 the proper mechanism to formally excise claims from the complaint. The parties’  
16 stipulation will remain in force, but the Court declines to enter the parties’ proposed  
17 order.

### 18 3. DISCUSSION

#### 19 3.1 Legal standard.

20 “[S]ummary judgment is appropriate when there is no genuine dispute as to  
21 any material fact and the movant is entitled to judgment as a matter of law.”  
22 *Frlekin v. Apple, Inc.*, 979 F.3d 639, 643 (9th Cir. 2020) (internal citation omitted).  
23 A dispute is “genuine” if “a reasonable jury could return a verdict for the nonmoving

1 party” and a fact is material if it “might affect the outcome of the suit under the  
2 governing law.” *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1986). When  
3 considering a summary judgment motion, courts must view the evidence “in the  
4 light most favorable to the non-moving party.” *Barnes v. Chase Home Fin., LLC*,  
5 934 F.3d 901, 906 (9th Cir. 2019) (internal citation omitted). “[S]ummary judgment  
6 should be granted where the nonmoving party fails to offer evidence from which a  
7 reasonable jury could return a verdict in its favor.” *Triton Energy Corp. v. Square D*  
8 *Co.*, 68 F.3d 1216, 1221 (9th Cir. 1995). Summary judgment should also be granted  
9 where there is a “complete failure of proof concerning an essential element of the  
10 nonmoving party’s case.” *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986).

### 11 **3.2 Mounce’s motion for partial summary judgment.**

12 Mounce moves for summary judgment on three issues, requesting a ruling “as  
13 a matter of law” that (1) an insurer’s right to subrogation arises after its insured is  
14 fully compensated; (2) funds received for PIP subrogation from an at-fault party  
15 “prior to full compensation” are owed to the insured; and (3) USAA violated  
16 Washington’s Consumer Protection Act (CPA) when it retained the subrogated  
17 payment from State Farm. Dkt. No. 25 at 1. The Court finds that he is not entitled  
18 to summary judgment on these issues.

19 As to the first two requests, Mounce impermissibly seeks a general  
20 proclamation about the rights and duties of insureds and insurers without  
21 identifying the specific claim, “or part of each claim,” on which he seeks summary  
22 judgment. Fed. R. Civ. P. 56(a) (“A party may move for summary judgment,  
23

1 identifying each claim or defense—or the part of each claim or defense—on which  
2 summary judgment is sought.”). The Court will not issue an advisory ruling,  
3 untethered from Mounce’s claims and with no factual support to guide how the law  
4 might turn on these contested issues.

5 This leaves only Mounce’s motion for partial summary judgment on his CPA  
6 claim against USAA. Mounce argues that USAA acted deceptively “when it acted  
7 without reasonable justification in handling the claim by its insured Mr. Mounce.”  
8 Dkt. No. 25 at 10. He argues USAA committed other deceptive acts when it  
9 “obtained the PIP reimbursement before [he] had been compensated for anything[,]”  
10 and that “USAA continued to retain the PIP reimbursement even after it was made  
11 aware that Mr. Mounce had retained counsel and was pursuing his injury claims.”  
12 Dkt. No. 25 at 10. Mounce also alleges that he was prejudiced in his negotiations  
13 with Fox by USAA’s retention of the subrogation funds and that USAA violated  
14 WAC provisions. *See id.* at 11.

15 To prevail on his CPA claim, Mounce must show: (1) an unfair or deceptive  
16 act (2) in trade or commerce (3) that affects the public interest, (4) injury to the  
17 plaintiff in his or her business or property, and (5) a causal link between the unfair  
18 or deceptive act complained of and the injury suffered. *Trujillo v. Nw. Tr. Servs.,*  
19 *Inc.*, 355 P.3d 1100, 1107 (Wash. 2015). Mounce recites the test for each of these  
20 elements, but he does not seriously engage them as a whole to show that liability  
21 has been established. Mounce must satisfy every element of his CPA claim, so the  
22 Court need not analyze every element if even one is missing. *See Hangman Ridge*  
23 *Training Stables, Inc. v. Safeco Title Ins. Co.*, 719 P.2d 531, 539-40 (Wash. 1986).



1 Issues of material fact preclude a finding that Mounce has satisfied the injury  
2 and causation elements of his CPA claim. Mounce argues in conclusory fashion that  
3 he was harmed when USAA withheld the subrogation funds, which delayed and  
4 prolonged his litigation against Fox. While “[t]he injury element under the CPA is  
5 broadly defined,” it still requires “proof the plaintiff’s property interest or money  
6 [were] diminished because of the unlawful conduct even if the expenses caused by  
7 the statutory violation are minimal.” *Folweiler Chiropractic, PS v. Am. Fam. Ins.*  
8 *Co.*, 429 P.3d 813, 819 (Wash. Ct. App. 2018), *abrogated by Schiff v. Liberty Mut.*  
9 *Fire Ins. Co.*, 542 P.3d 1002 (Wash. 2024); *Panag v. Farmers Ins. Co. of Wash.*, 204  
10 P.3d 885, 899 (Wash. 2009) (internal quotation marks omitted). Mounce’s entire  
11 injury theory presumes he is owed the subrogation funds, but whether he is owed  
12 anything is very much in dispute. Similarly, inconvenience and expense in  
13 prosecuting his CPA claim will not support Mounce’s claim of injury to business or  
14 property. *See Lock v. Am. Fam. Ins. Co.*, 460 P.3d 683, 695 (Wash. Ct. App. 2020).  
15 Without more, Mounce has failed to demonstrate in a way that passes Rule 56  
16 muster that he has suffered an injury.

17 Mounce fairs no better when it comes to causation. Causation is generally  
18 satisfied where, “but for the defendant’s unfair or deceptive practice, the plaintiff  
19 would not have suffered an injury.” *Panag*, 204 P.3d at 900. “Causation under the  
20 CPA is a factual question to be decided by the trier of fact.” *Deegan v. Windermere*  
21 *Real Est./Ctr.-Isle, Inc.*, 391 P.3d 582, 587 (Wash. Ct. App. 2017). Mounce offers  
22 nothing more than tautologies and circular reasoning, arguing the “deceptive and  
23 unfair act is casually related to the damages because the deceptive and unfair act

1 caused the complained damages.” Dkt. No. 25 at 13. For proof, Mounce argues—but  
2 does not show—that his bargaining power with State Farm was diminished because  
3 USAA retained the subrogation funds. Indeed, Mounce does nothing to dispel the  
4 notion that it was the weakness of his personal injury claim, as USAA suggests,  
5 that most impacted his failed settlement negotiations and not USAA’s retention of  
6 the subrogation funds.

7 Moreover, Mounce’s theory of damages is intertwined with the underlying  
8 personal injury litigation, which is problematic because “[p]ersonal injuries are not  
9 compensable damages under the CPA and do not constitute an injury to business or  
10 property.” *Dees v. Allstate Ins. Co.*, 933 F. Supp. 2d 1299, 1310 (W.D. Wash. 2013)  
11 (citing *Ambach v. French*, 167 Wash. 2d 167, 172, 216 P.3d 405, 408 (2009)).

12 The case law that Mounce relies on is either inapposite or unpersuasive. For  
13 instance, Mounce cites *Thiringer v. Am. Motors Ins. Co.* for the proposition that  
14 USAA could not be compensated for its losses until he was “made whole.” 588 P.2d  
15 191, 194 (Wash. 1978). *Thiringer* states, “while an insurer is entitled to be  
16 reimbursed to the extent that its insured recovers payment for the same loss from a  
17 tortfeasor responsible for the damage, it can recover only the excess which the  
18 insured has received from the wrongdoer, remaining after the insured is fully  
19 compensated for his loss.” 588 P.2d at 193. *Thiringer* does not answer, however,  
20 whether Mounce has been “made whole,” or more precisely, whether he suffered an  
21 injury within the meaning of the CPA because of USAA’s actions.

22 To the contrary, evidence in the record shows that Mounce has received a  
23 jury verdict of \$20,000 as well as an additional \$5,089.55 from State Farm. *See* Dkt.

No. 33 at 29-30. Mounce provides a “medical expense summary” his counsel created and points to Fox’s medical expert as well as “perpetuation testimony,” but neither of these facts answer definitively whether he has or has not been “made whole”—or been injured—as a result of USAA’s retention of the \$9,910.45. *See* Dkt. No. 33 at 5-9, 11, 13. Indeed, a jury has already determined Mounce’s general damages from the accident and the CPA’s “statutory exclusion of recovery for personal injuries prevents a plaintiff from claiming expenses for personal injuries as a qualifying injury in and of itself.” Dkt. No. 28-15 at 2; *Ambach*, 216 P.3d at 409 (citation omitted).

Whether USAA’s retention of the subrogation funds from State Farm injured Mounce, in negotiations or otherwise, is a question of fact for the jury. *Deegan*, 391 P.3d at 587. Accordingly, Mounce’s motion for partial summary judgment is DENIED.

### **3.3 USAA’s motion for partial summary judgment.**

Per the parties’ stipulation, the Court only considers USAA’s argument that Mounce is not entitled to disgorgement of the \$9,910.45. Dkt. No. 27 at 3. Specifically, USAA argues “disgorgement of subrogated funds is not the proper measure of damages where the insured was fully compensated for his accident-related damages and where there is no evidence that Plaintiff has uncompensated damages.” *Id.*

As with Mounce’s motion, USAA fails to tether its disgorgement argument to any claim or defense. *See* Fed. R. Civ. P. 56. While Mounce’s opposition is mostly

1 unhelpful, he does manage to identify the issue with USAA's focus on  
2 "disgorgement." *See* Dkt. No. 32 at 5-7. Disgorgement is a remedy, not a claim. *See*,  
3 *e.g.*, *Bertelsen v. Harris*, 537 F.3d 1047, 1057 (9th Cir. 2008)).

4 USAA effectively requests an advisory ruling that Mounce has no right to the  
5 remedy of disgorgement as the measurement of Mounce's damages without  
6 attacking the elements of Mounce's specific claims. That Mounce uses the term  
7 "disgorgement" unartfully to argue he is owed the subrogation funds is beside the  
8 point, as USAA's focus on "disgorgement" fails to challenge a specific claim on which  
9 summary judgment is sought. Fed. R. Civ. P. 56(a). The relevant, and unanswered  
10 questions, are whether Mounce has suffered an injury, and whether he can show  
11 that it was caused by USAA's allegedly deceptive or unfair acts.

12 Accordingly, USAA's motion for partial summary Judgment is DENIED.

#### 13 4. CONCLUSION AND ORDER

14 For these reasons, the parties' motions for partial summary judgment are  
15 DENIED.

16 It is so ORDERED.

17  
18 Dated this 25th day of March, 2024.

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20 \_\_\_\_\_  
21 Jamal N. Whitehead  
22 United States District Judge  
23